COMFORTNOW

KEY BENEFITS OF REGULAR MAINTENANCE INCLUDE:

- Prolongs equipment efficiency.
- Promotes healthy clean air.
- Supports lower utility costs.
- Guards against unexpected failures.
- Prolongs equipment life.



Comfort Now by Bob McAllister promises to provide the highest level of service, with a focus on earning referrals from our satisfied clients.

One of the most expensive investments in your home is in the care of responsible experts who set the standard of excellence for our industry by following national standards for service and training.

REQUIREMENTS AND LIMITATIONS

- Access to equipment must be provided.
- We are not responsible for properties left unattended.



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PREVENTATIVE MAINTENANCE PLANS



COMFORTNOW

Dirt and neglect are the top causes of heating and cooling system inefficiency and failure. To ensure energy efficient system operation, it is important to perform routine maintenance. Proper maintenance by a qualified technician is one of the most important steps you can take to prevent future problems.

-energystar.gov

100% SATISFACTION GUARANTEE

- Your technician will be professional, uniformed, and qualified to work on your equipment.
- We will take extraordinary care in your home.
- We will provide you with a quote for repairs before we start any work.
- Our technicians will follow a stringent quality assurance task list to ensure a complete and thorough service call each and every time.



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21-point quality assurance maintenance \$239–\$318 value (meets ENERGY STAR® recommendations)	2 seasonal visits	2 seasonal visits	2 seasonal visits	1 annual visit
Maintenance reminder service				
Preseason scheduling				
Easy monthly payment option				
Condensate treatment (\$20)				
Burner cleaning (\$175)				-
Chemically clean condenser coil (\$191–\$307)			-	-
Blower wheel cleaning (\$209-257)		-	-	-
Problem analysis copay		\$75 discount	\$50 discount	\$25 discount
Front of the line priority status	Same day if called before 4 p.m.	Same day if called before noon	Within 24 hours	Ahead of non-members
Repair warranty*	2 years	2 years	1 year	1 year
Inflation protection—no increase	3 years	2 years	1 year	1 year
Discount on repairs	25%	15%	10%	5%
Annual customer loyalty credit towards accessories or equipment replacement (credits accumulate in successive years*)	\$75 per year	\$50 per year	\$25 per year	-
Monthly investment	\$55	\$46	\$33	\$22
Additional systems	\$33	\$27	\$23	\$15

*All benefits of our plans require current enrollment and account in good standing. That includes extended part warranties, loyalty credits, discounts, and other benefits. Warranties do not apply to disposable parts, parts that need periodic replacement like filters, pads, refrigerant levels, parts that by their nature are in contact with water, parts that fail due to external conditions like flooding, lightning, wind, power surges, or animals, or work done by others that may impact the equipment.



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